



SANTA BARBARA, CALIFORNIA 93106

September 16, 2009

To: Campus Community
From: Tom Putnam, Associate Vice Chancellor for IT and CIO
Subj: Proposed RUAC Fee for Fiscal Year 2009-2010

University departments pay for part of the cost of network backbone operations and security services through an annual fee for each Internet address. This is known as the RUAC fee (Remote User Access Center). Consultation is under way to establish the level of RUAC services and the corresponding fee to be charged for fiscal year 2009-2010.

To start the consultation, we are proposing to maintain the RUAC fee for fiscal year 2009-2010 at its current level of \$11.00 per year per Internet address. While there will be increased expenses for security services, we propose to reduce expenses in other areas including salary savings from furloughs and an open position, scaling back the budget for security tools, and postponing server replacements. In addition, we are proposing to use about 1/3 of the current RUAC reserves. This funding plan is clearly not sustainable, but it seems prudent given the UC budget situation.

We have prepared a list of frequently asked questions with more detailed background at <https://oit.ucsb.edu/ruac/faq.php>. If you have additional questions or comments, or if you want to arrange for a group presentation, please contact Elise Meyer, Associate Director of the Office of Information Technology at Elise.Meyer@ucsb.edu or 893-5050.

This proposal is being shared widely across campus to gather input and refine it before it is submitted to the Income & Recharge Committee. Feedback received by October 16, 2009 will be included with our submission.

A handwritten signature in blue ink, appearing to read "Tom Putnam".

Associate Vice Chancellor for Information Technology
and Chief Information Officer

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